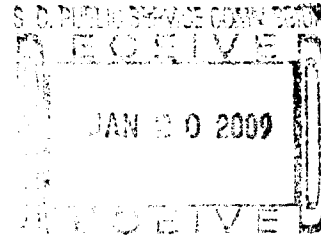


1470444
GLOBAL CONNECTION INC. OF AMERICA
Legal Department
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2000.149 C

GLOBAL CONNECTION INC. OF AMERICA

January 14, 2009



Mr. David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Subject: Global Connection of South Carolina, Inc.
4th Quarter Service Quality Report
Pursuant to R.103-614, 618, 619, 661 & 663

Dear Mr. Lacoste:

Enclosed with this letter is the original Monthly Service Quality Report for Global Connection of South Carolina, Inc. for the quarter ending **December 31, 2008** as required by the Commission pursuant to Rule 103-614, 618, 619, 661 & 663.

If you should require additional information or if you should have any questions regarding the enclosed report, please feel free to contact me as indicated above.

Very truly yours,

Angela Briggs
Paralegal

/acb
Enclosure

A Communications Company

SCPC CLEC - QUARTERLY SERVICE REPORT

SOUTH CAROLINA OPERATIONS

4th Quarter Results

Oct, Nov, Dec 2008

COMPANY NAME Global Connections, Inc. of South Carolina

QUARTER/YEAR 4th Quarter / 2008

Month:	<u>October</u>	<u>November</u>	<u>December</u>
Number of customer Access Lines	<u>2,599</u>	<u>2,668</u>	<u>2,810</u>
Trouble Report / Access Line (%)	<u>4.15%</u>	<u>4.12%</u>	<u>3.77%</u>
Customer Out of Service Clearing Times (%)	<u>97%</u>	<u>97%</u>	<u>98%</u>
New Installs Completed within 5 Days (%)	<u>99%</u>	<u>98%</u>	<u>98%</u>
Commitment Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations _____

Person Making Report / Contact Information Issa Elkhoury

Phone (678) 966-8456

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